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Installing and Configuring JAVA

Hujjaj Service Center: 02-6143719, 02-6143732



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Note:

- ❖ Java plugin is currently not available for **Google Chrome**.
Available in Microsoft Internet Explorer and Mozilla Firefox.
- ❖ We recommend internet explorer 11 for best performance.
- ❖ To check System requirements [Click here.](#)
- ❖ Installing Java requires administrator access to Windows on your computer.



Downloading and installation of Java.

- Go to <https://java.com/en/download/> or [Click here](#) .
- Then Click on **Free Java Download** button.



- Click on the **Agree and Start Free Download** button to start download.





- The Browser will prompt you that do you need to download the file or Run directly. Click on **Save** button.



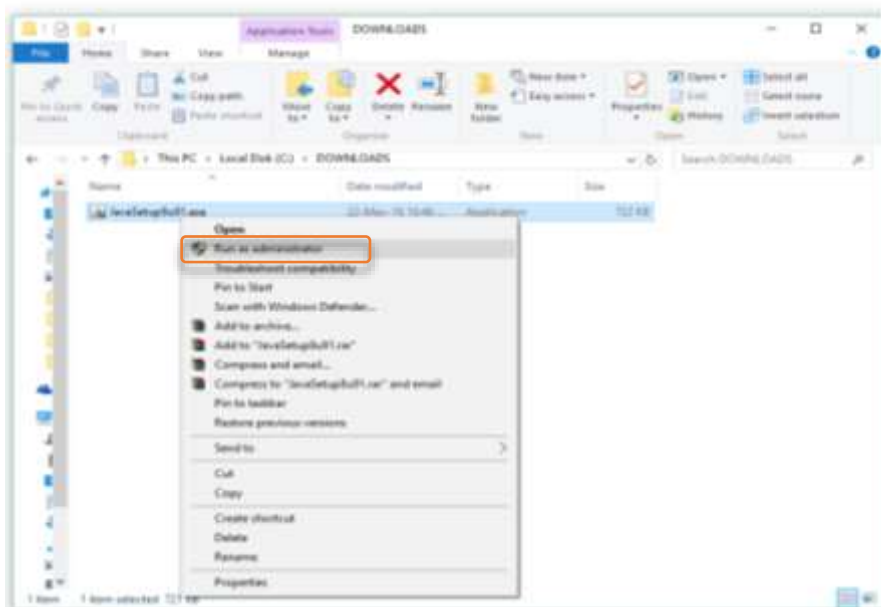
- The file will be there in your Download folder. Click on Open folder.



- You can see the file there.



- Right click and open the file





- It will open the Java Setup. Click on Install to continue.



It might take few seconds to complete the installation.

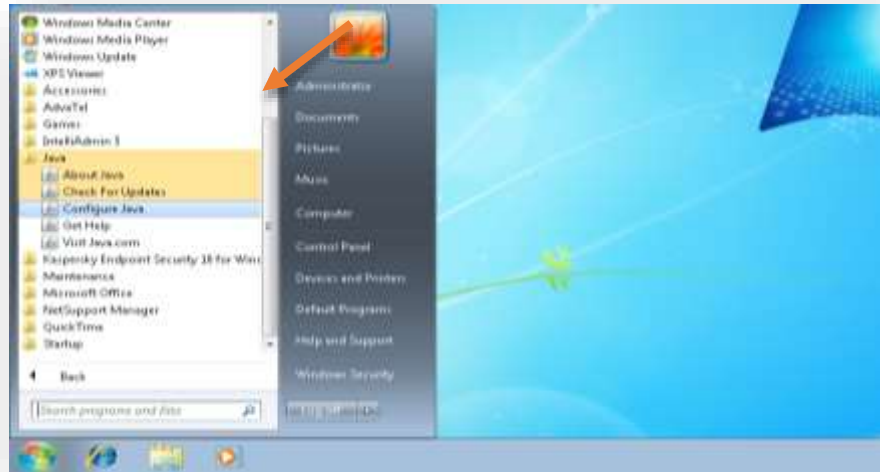
- After successful installation you will get the following screen.



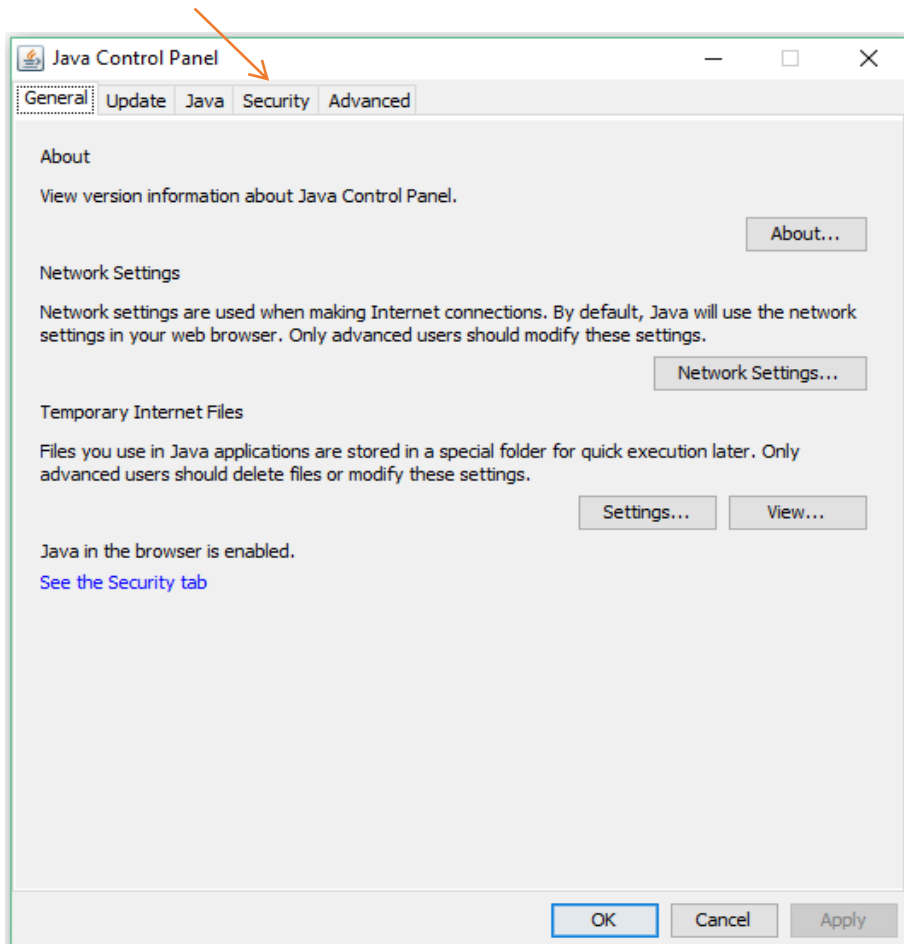
- Click on Close. That's all. You have successfully installed java on your Machine. The browser might open a new window for Java version verification. Click on Verify Java Vesion (not mandatory).

Configuration of Java in your Machine.

- Go to Java Control Panel. (Search *Configure Java* in Installed Applications)
- If you are using Windows 7. Click on Start -> All Programs -> Java -> Configure Java. For another version of Windows type 'configure Java' in search box.

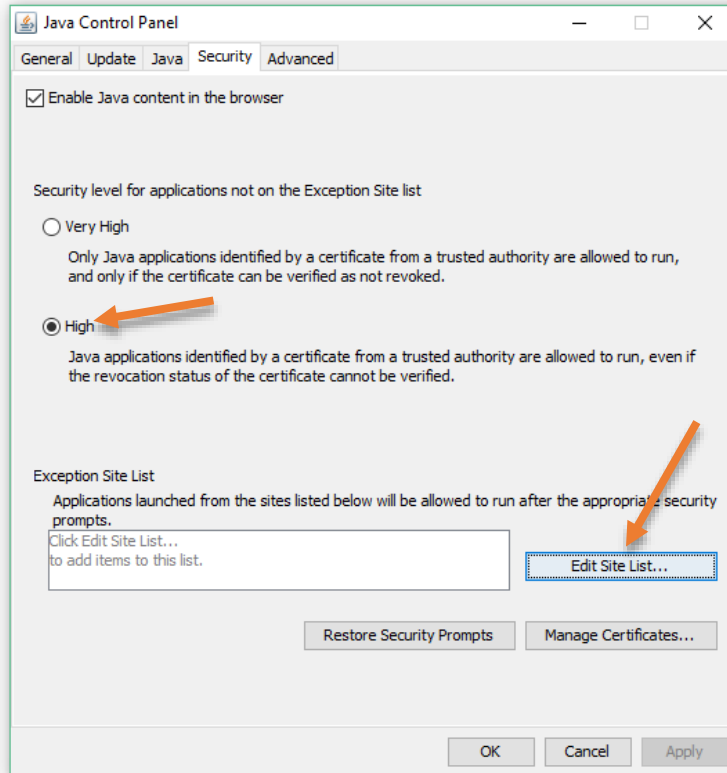


- In Java Control Panel, Click on Security tab.

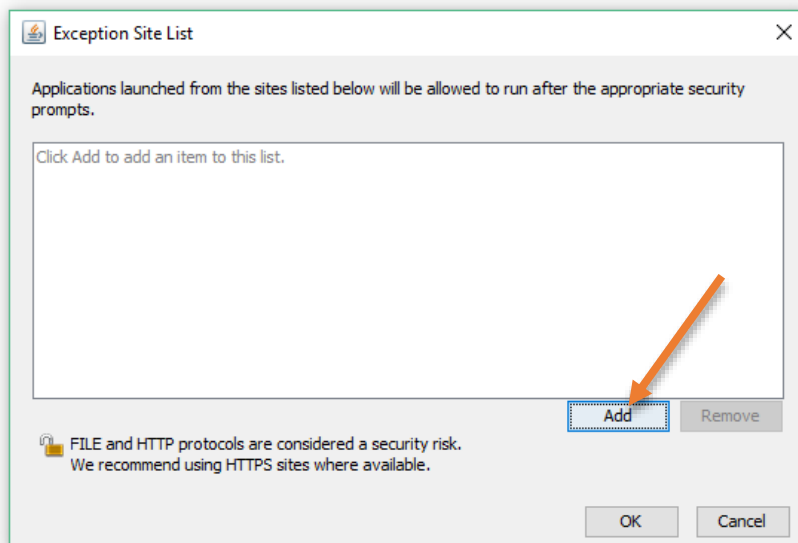




- If the security level is Very High, change it into High. And click on Edit Site List

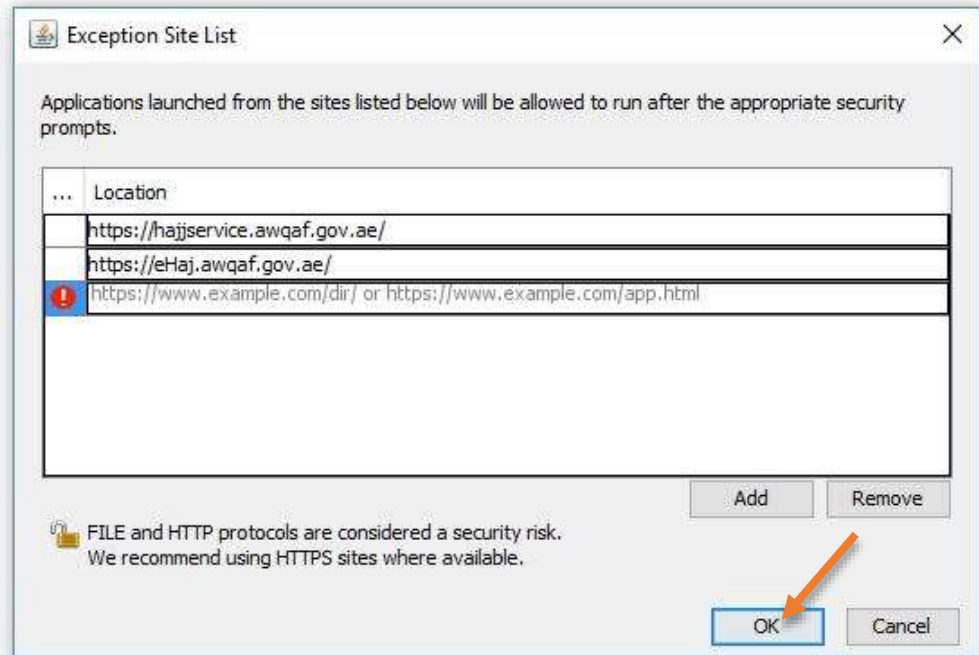


- Click on Add

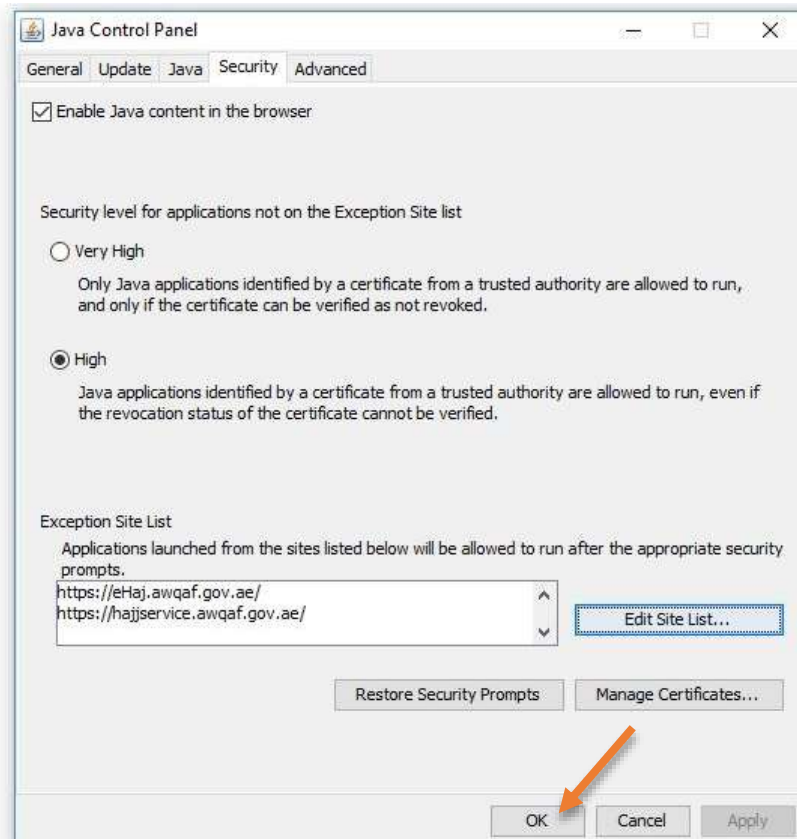




- Add the following in the Exception list
 - <https://hajjservice.awqaf.gov.ae/>
 - <https://ehaj.awqaf.gov.ae/>

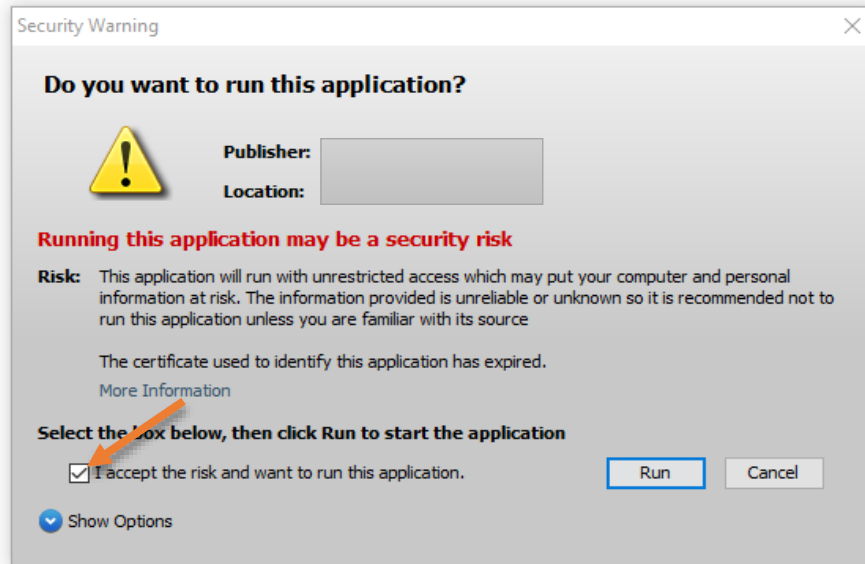


- Click OK to exit the Java Control Panel.





- Done. Now open the Browser and access the system. Check the checkbox (acceptance) and click Run in the coming Popup, It will appear first time.



- Now, it is ready and try to read any emirates id card. Any problem persist; confirm the java plugin enabled as explained in next pages.



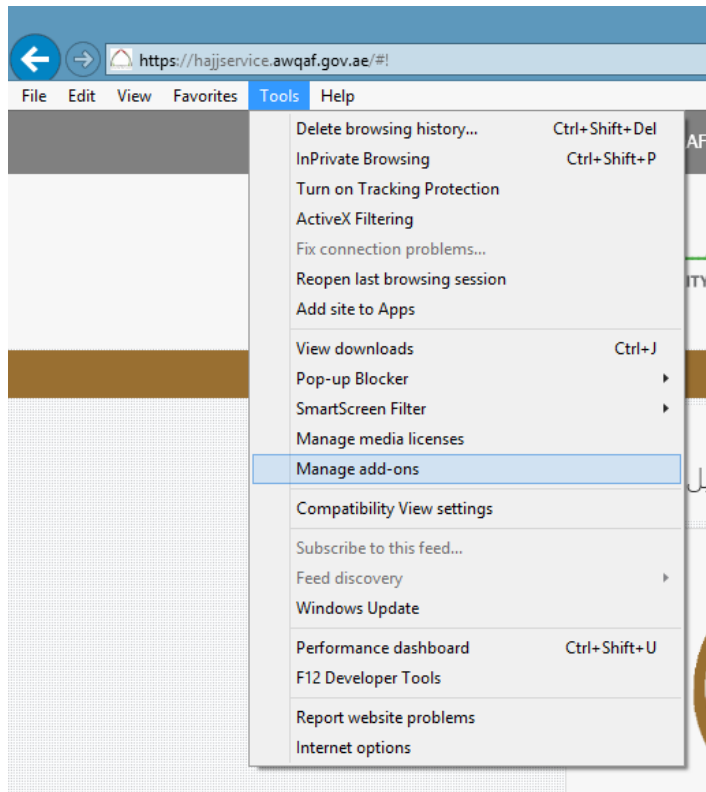
Reconfirm Java plugin is Enabled

In some cases, even if java installed properly the following message appears



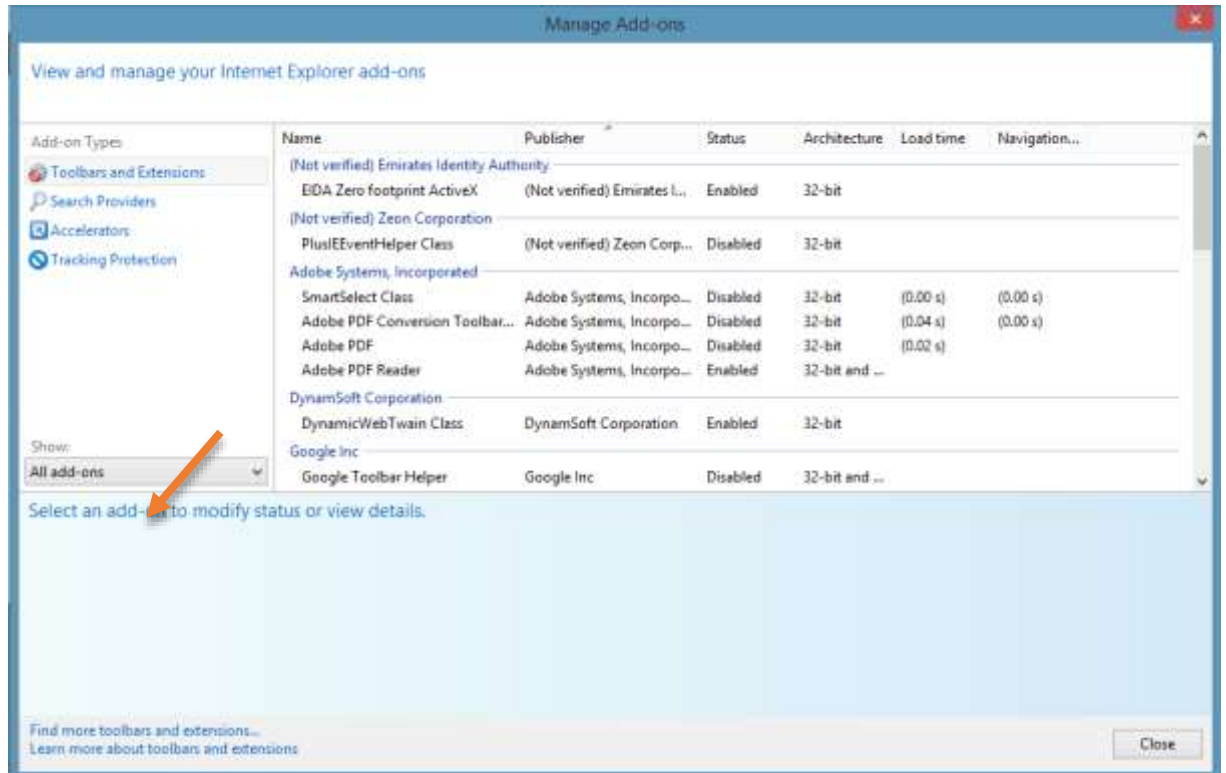
This is happening because of Java Plugin is disabled So you have to enable Java plugin and re-open your browser.

- **To enable Java Plugin** , Open Internet Explorer → Click on Tools menu and Choose Manage add-ons as shown below





The following window will appear, and choose All add-ons from the dropdown list.



- Choose Java Plugin shown as below from the right side list, Make sure it is **Enabled**, if not Enabled click the button at the bottom.

